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A Workshop on “Crowd Management and Stampede Avoidance”

20th - 21st August 2024

Organized By
District Administrative, Rajkot
&
National Institute of Disaster Management, Delhi





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A Workshop on “Crowd Management and Stampede Avoidance”

Introduction

Gujarat has a well-defined administrative structure for managing disasters extending up to the village level. In our federal system of governance, in the aftermath of a disaster, the primary responsibility for undertaking the disaster management activities rests with the concerned District Governments. The role of the Central Government is supportive, in terms of physical and financial resources and complementary in sectors such as transport, early warning systems,

The Disaster Management Act 2005, has laid down a three tier institutional structure for disaster management at the national, state and district levels in the form of National Disaster Management Authority (NDMA), headed by the Prime Minister, and State Disaster Management Authorities (SDMAs) headed by respective Chief Ministers and District Disaster Management Authority (DDMAs) headed by District Magistrate/ District Collector and Co-chaired by Chairperson of concerned Zilla Parishad.

❖ Know About Rajkot

Rajkot is called the colorful city because the people here are cheerful. Rajkot is also called as "Chitrnagri". Rajkot is the fourth-largest city Of Gujarat. Located on the banks of the Aji and Nyari Rajkot was founded by Thakorji Vibhaji in the year of 1610. Diversity lies in this city but unity is found in festivals. Thus, every festival in Rajkot is celebrated with gaiety but the attraction of "Lok Mela" celebrated every year is something different. A five-day Lok Mela is held in Rajkot every year on the occasion of Janmashtami. During the festival of Janmashtami, Rajkot and Saurashtra have a mini vacation atmosphere. A lot of people gather in this fair. Millions of people across Saurashtra wait for the Lok Mela on Janmashtami throughout the year.



❖ Histroy of Lokmela

As winter is the season to refresh the entire year. For every Rajkot resident, the fair is an opportunity to enjoy the fun of the whole year. The fair is a year-round event for every Rajkot resident, from small children to senior citizens. If we look at the history of Rajkot Mela, till 1953 Lok Mela was organized for three days at Shastri Maidan by various organizations of the city. Then on the occasion of Janmashtami Pawan Parva in the year 1984, a Lok Mela was organized at Shastri Maidan for three days by the Department of Youth Services and Cultural Activities of the State Government. Also this type of planning was repeated in 1985 also. From the year 1986, various committees of government officials started holding the Lok Mela in a planned manner. Since then this Lok Mela of Rajkot has become the inner identity of Rajkot. Lok Mela in Rajkot was held at Shastri Maidan from the beginning. When the fair became so popular that more and more people came every year and since 2003 it has been held at the Racecourse Ground. According to an estimate, tens of lakhs of people visit this fair every year. When the duration of this Lok Mela was increased from three days to 5 days. The fun of sitting on colorful rides including towering Fajrs - Phalkas. Allotment of plots and stalls in this cultural folk fair organized by the administrative system is transparent through system like draw and auction.

❖ Purpose of Workshop

In Rajkot district, more than 10 lakh people come from all over Saurashtra to enjoy the fair and when the Lok Mela is a means of employment for more than 500 people, the collector and district magistrate Mr. Prabhav Joshi suggested that the district administration Also the associated employees who are on duty in the fair should be trained on "Crowd Management and Stampede Avoidance" so that there is no disaster in the fair and people can enjoy the fun of the fair. The workshop was implemented by the disaster team under the guidance of the Collector.

Date - Time and Place

On 20th - 21th August 2024, 10:00 AM onwards, At Rajkot Engineering Association Hall.

Trainer of Workshop

- 1). Prof. Surya Prakash Head, GMR, CBRN, Industrial & Cyber DRR Division, NIDM
- 2). Dr. Pawan Kumar Singh, Advisor, NDMA..
- 3). Mr. Anil Sinha, Former VC BSDMA.
- 4). Mr.Nalin Chaudhary, Gujarat Fire Service
- 5). Vimal Tiwari, CBRN, NIDM

Trainee of workshop

- 1). Police Staff
- 2). District Administrative Staff
- 3). Health Staff
- 4). Fire Staff
- 5). Road & Building Dept Staff

❖ Schedule of Training

Day 1 : 20/08/2024 - Tuesday		
Time	Topic	Resource Person
9:30 To 10:30	Registration and Breakfast	-
10: 30 To 11:35	Inaugural - Welcome to All Dignities by words - Lighting The Lamp - Welcome Through Plants 1)Welcome Speech By Hon. Collector sir 2) Hon. Anil Kumar Sinha Sir (Rtd. IAS) 3) Speech By Hon. RMC Commissioner sir 4)Speech By Hon. DIG Sir 5)Speech Hon. Dr. Suryaprakash sir	DDMA, Rajkot
11:35 To 12:35	Importance of Crowd Management, Stampede Avoidance and Use of IRS	Prof. Surya Prakash Head, GMR, CBRN, Industrial & Cyber DRR Division, NIDM
12:35 To 12:50	Tea Break	-
12:50 To 2:00	Policy and Planning for Crowd Management and Stampede Avoidance	1. Pro. Surya Prakash, NIDM. 2. Dr. Pawan Kumar Singh, Advisor, NDMA.. 3. Sh. Anil Sinha, Former VC BSDMA. 4. Expert From OSDMA 5. Expert From GSDMA 6. Sh. Nalin Chaudhary, Gujarat Fire Service 7. Rajkot DDMA 8. Dr. Rajiv Sharma, Center for Disease Controal, India.
2:00 To 3:00	Lunch Break	-
3:00 To 3:30	Crowd Characteristics, Behavior control and Management. Issue and Challenges.	-Do-
3:30 To 4:30	Case Studies on Crowd Management and Stampede Avoidance	Prof Surya Parkash & Vimal Tiwari, NIDM, MHA, Delhi
4:30 To 4:40	Tea Break	-
4:40 To 5:30	Preparedness and Experience Sharing Session on Crowd Management and Stampede Avoidance	-Do-

❖ Inaugural Session

Mr. Prabhav Joshi, IAS, Collector and District Magistrate of Rajkot, formally welcomed all dignitaries and participants to the workshop. In his opening remarks, he set the context by explaining the objectives of the event, emphasizing the importance of effective crowd management in safeguarding public safety. He provided insights into the rationale behind organizing this workshop, highlighting the recent challenges and the critical need for strategic planning and collaboration among various agencies to ensure efficient crowd control and stampede prevention in large gatherings



Mr. D.P. Desai, IAS, the Municipal Commissioner, emphasized the critical importance of the workshop on crowd management and stampede prevention, particularly in light of large gatherings like the Lok Mela, as well as other potential disaster scenarios. He discussed how events like the Lok Mela present unique challenges in terms of crowd control and public safety, underscoring the necessity of such training to

prevent incidents. The goal of the workshop, he explained, was not only to address strategies for managing dense crowds but also to facilitate the sharing of practical experiences, insights, and updated knowledge in disaster management. By bringing together diverse stakeholders, the workshop aimed to build a strong foundation of expertise and preparedness to better equip local authorities for effective response and risk mitigation during major events and emergencies.



❖ Technical Session



1). Prof. Suryaprakash shared his expert perspective on the critical importance of crowd management and preventing stampedes, illustrating his points with detailed case studies and real-life examples. He enriched the participants' understanding by drawing from his extensive experience in managing large gatherings, emphasizing practical insights on handling the complexities involved.

He highlighted the Incident Response System (IRS) as a pivotal tool in preparedness and effective planning. By maintaining a high level of vigilance and adopting a proactive approach, he explained, both individuals and organizations can significantly mitigate the risks associated with large crowds. His insights underscored the importance of advance preparation, structured communication, and strategic response planning, all essential for ensuring safety in high-density gatherings.

2). Dr. Pawan Kumar Singh delivered an insightful lecture on "Policy and Planning for Crowd Management and Stampede Avoidance," highlighting the critical importance of pre-planning in a densely populated country like India. He emphasized that, as the world's most populous nation, India faces unique challenges in managing large crowds, making proactive crowd control an essential element in policy development. Dr. Singh underscored that comprehensive planning, well in advance, is not only necessary but fundamental to ensuring public safety. He provided administrators with valuable guidance, sharing best



practices and practical strategies for implementing crowd management measures effectively, tailored specifically to India's high-density events and gatherings.

Fire Safety Insights by Mr. Nalin Chaudhary

Mr. Nalin Chaudhary delivered a comprehensive session on fire safety, emphasizing practical, step-by-step methods to prevent fire incidents and mitigate potential damage. He began by outlining proactive strategies for identifying fire hazards and implementing safety protocols that reduce the risk of fire outbreaks in crowded environments. Through his structured approach, he covered essential aspects of fire safety, including the immediate actions to take if a fire does occur, ensuring that damage is contained swiftly and efficiently. Drawing on his extensive experience and technical expertise, Mr. Chaudhary provided participants with valuable insights and actionable guidelines, empowering them to apply scientifically grounded safety measures effectively in real-life scenarios.

Medical Health Session by Mr. Raheembhai Dal

Mr. Raheembhai Dal delivered an informative session on critical health response techniques essential for crowded events. His focus was on practical first-aid methods, particularly emphasizing CPR for emergencies.



He demonstrated step-by-step CPR techniques, ensuring that attendees understood how to assist someone who has fainted or lost consciousness in a crowd. His guidance extended beyond CPR, covering essential public health practices for crowded environments. He shared valuable insights into small but crucial precautions—such as maintaining hydration, staying aware of one's surroundings, and ensuring personal space—to help prevent common incidents and keep individuals safer in public settings.

Preparedness and Experience Sharing Session on Crowd Management and Stampede Avoidance

Following the technical sessions, the experts, administrative staff, and associated partners held a collaborative meeting to address key strategies for effective crowd management. This tabletop discussion highlighted critical points to be carefully implemented during the Lok Mela and other large-scale gatherings:

1. Designated Entry and Exit Points:

For any large-scale event, having clearly marked and separate entry and exit points is crucial. This separation helps to streamline the flow of attendees, reducing congestion and facilitating better crowd control. It also ensures that, in case of an emergency, people can move in and out smoothly without unnecessary bottlenecks.

2. Proactive Identification of Potential Troublemakers:

Individual behaviors within a crowd are often influenced by group dynamics, and disruptions can escalate quickly. It is, therefore, vital to identify any individuals displaying potentially disruptive behavior as early as possible. Promptly isolating and managing these individuals can prevent disturbances and ensure the overall safety and enjoyment of the event for other attendees.

3. Clear and Context-Specific Crowd Control Procedures:

Announcements and instructions for crowd management should be loud, clear, and specifically adapted to the current conditions. Communication should reach all attendees effectively, guiding them on the safest routes, emergency exits, and any other relevant information in real time. Consistent, precise communication can significantly reduce confusion and maintain order within the crowd.

4. Unobstructed Pathways for Emergency Personnel:

Ensuring open, unobstructed pathways for emergency response teams and equipment is essential. Reserved spaces should be strategically located within the venue to allow medical, fire, and other rescue personnel to move swiftly in case of an incident. This not only aids in quick response times but also reinforces safety protocols and helps manage any emergency efficiently.

These measures, when effectively implemented, create a safer environment for all attendees and enhance



the overall management of large gatherings, minimizing the risk of stampedes and other crowd-related incidents.

Day 2 : 21/08/2024 - Wednesday

Time	Topic	Resource Person
10:30 To 11:30	Field Visit of Lokmela Ground	Funfair Committee members
11:45 To 12:45	Officers Meeting At Collector Office	-Do-
12:45 To 2:00	Lunch	-

Field Visit:

On the second day of the workshop, participants undertook a comprehensive on-site assessment at the Lok Mela Ground, under the guidance of Sh. Vimal Tiwari from the National Institute of Disaster Management (NIDM), Ministry of Home Affairs, Delhi. This visit aimed to evaluate existing safety protocols, understand



crowd dynamics, and identify specific areas where additional measures could enhance crowd control and safety. The assessment included analyzing crowd flow patterns, evaluating the sufficiency of entry and exit routes, examining first-aid and emergency facilities, and reviewing emergency response procedures. The insights gathered during this visit were integral to formulating actionable recommendations for improved safety at large public gatherings like the Lok Mela

Key Takeaways

1. **Enhanced Crowd Management Techniques:** Comprehensive training on innovative crowd control methods was provided.
2. **Stampede Prevention:** Participants learned how to reduce stampede risks through strategic entry-exit management and situational awareness.
3. **Continuous Crowd Monitoring:** Emphasis was placed on real-time crowd movement monitoring to ensure rapid response capabilities.
4. **Media Collaboration:** The importance of using media channels to raise public awareness and communicate safety instructions was highlighted.

Participant's details

Participant List OF "Crowd Management & Stampede Avoidance" Training Dt:20&21/8/2024							
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Press Release

લોકમેળામાં ભીડ નિયંત્રણ માટે દેશના ટોચના નિષ્ણાંતો પાસેથી લેવાયું માર્ગદર્શન

સૌરાષ્ટ્ર-કચ્છમાં સૌપ્રથમ વાર રાજકોટમાં આયોજિત “કોઉડ મેનેજમેન્ટ” નાં વર્કશોપમાં ૧૧ જિલ્લાઓના અધિકારીઓ જોડાયા

અબલક, રાજકોટ
દર વર્ષે રાજકોટ શહેર
ખાતે જન્માખ્યા નિમિત્તે
લોકમેળાનું આયોજન
કરવામાં આવે છે. જે મુજબ
આ વર્ષે પણ જિલ્લા
પહીવટી તંત્ર દ્વારા તા.
૨૩થી ૨૮ ઓગસ્ટના પાંચ
દિવસ દરમિયાન રેશોરી
ગ્રાઉન્ડ ખાતે “ધરોહર
લોકમેળો-૨૦૨૪”નું
આયોજન કરવામાં આવી
રહ્યું છે. આ લોકમેળામાં
દિવસ પડતી તંત્ર પાંચ
મહાનગરોનું નિયમન
કરવાના આગવધી રાજકોટ
જિલ્લા પહીવટી તંત્ર દ્વારા

અણધારી આકતમાં વિવિધ વિભાગોનું સંકલન ખૂબ મહત્વનું: અનિલકુમાર સિંઘ



આ કાર્યક્રમમાં બિહાર રેલવે ડીપાર્ટમેન્ટ મેનેજમેન્ટ ઓથોરિટીના
કોર્પોરેટ મેમ્બર યાસુસેવર અનિલકુમાર સિંઘ એ મુજરાત રાજ્યનો
સંબંધ પાડીવાતા કહ્યું હતું કે ભારત સરકાર વર્તી વર્ષે ૨૦૨૧માં
૬૪વી જાન્યુઆરીએ આવેલા ભયાનક ભૂકંપનો વિનાશ આપવા
આવવાનું થયું હતું. કચ્છરેલે આ તાલીમનું આયોજન કરતા
આજે કરીયા આવવાનું થયું છે, જે બદલ તેમનો આભાર માનું
છે.
તેમણે આપત્તિ વ્યવસ્થાપન અને જલાપનું કાર્ય કે
“એકસપેક્ટ - ઇ અનએક્સપેક્ટેડ” અર્થાત જે અનઅપેક્ષિત
છે, તે અપેક્ષિત છે. એટલે કે કોઈ દુર્ઘટના સર્જાય, તે ઇચ્છનીય નથી પરંતુ જો અપેક્ષિત
અંકુશમાં લેવા માટે પૂર્વ આયોજન કરવામાં આવે તો તે કપાત જતોનોમાં ઘણું મદદરૂપ બને છે.
આયોજનારી ક્ષાત્ર અને સ્થાનિક સંસ્થાઓના વિવિધ વિભાગોના અધિકારીઓના મુજબ, જ નહીં તેઓ ભાગી
ભજવે છે. ખાસ કરીને વિકાસ એવો ન હોયો જોઈએ કે આકત બની જાય પરંતુ વિકાસ એવો
હોયો જોઈએ કે જે આપણને આકતથી બચાવે, તેમ તેમણે ઉમેર્યું હતું.

ડિઝાસ્ટર મેનેજમેન્ટ ટીમે વર્કશોપમાં સીનારિયો માટે તૈયાર રહેવું જોઈએ: સુર્યપ્રકાશ

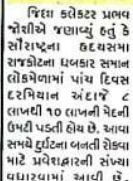


એન.આઈ.ડી.એમ. ટેડ ઓફ ડિવિઝન પ્રોવિડર સુર્યપ્રકાશે કહ્યું
હતું કે આપણા પ્રબંધનની તાલીમ મોટા ભાગે કેન્દ્ર સરકાર અથવા
રાજ્ય સરકાર દ્વારા કરાતી હોય છે. પણ રાજકોટના કચ્છરેલે તાલીમ
માટે પહેલ કરી, તે સારાનીય છે. વધુમાં, તેમણે કહ્યું હતું કે કોઈ
પણ ઇચ્છતામાં તેની ટાઈમ, નેપથ, ફેસિલીટી, ફેવિરિટી ખોલી પડે
અને સિસ્ટમેટિક ઓકરણી કામ કરવું પડે, જેના માટે તાલીમબદ્ધ
મુદત જોઈએ. જેમ કે કાયરના રેડકને આમ ભાગે ત્યારે આધુનિક
મુદતનો પસાવતા આવડે નહીં, તે બાબત યોગ્ય નથી. ડિઝાસ્ટર
મેનેજમેન્ટ ટીમે વર્કશોપમાં માટે તૈયાર રહેવું જોઈએ. મુજરાતમાં માટે તૈયાર રહેવા છે, ત્યાર
પૂર્વે આયોજનમાં સંગ્રાહન યોજાવવા કમ્પાઉન્ડ હોય ત્યાં લાગે અસરકારકતાને સમાવવા તેને સમાવવાની કમીને
વધુમાં, તેમણે કહ્યું હતું કે, કોઈક વાત સમાવવામાં આવતી હોય ત્યાં લાગે અસરકારકતાને સમાવવા તેને સમાવવાની કમીને
મુજબતુ ઇન્સિડેન્ટ કો-ઓર્ડિનેશન સિસ્ટમ હોવી જોઈએ. આયોજન રેડકને હાઈબ્રેડના સી.પી.આર.ની
જાણકારી હોય તો દરેકને યોગ્ય રાખને ટીમેન્ટ ખરી તો જુવન બધી શકાય છે.

લોકમેળામાં વિશોભ
જન્મેટની એક્ટી થતી હોય
છે, ત્યારે આવા રથિન પર
આપત્તિ કે જોઈ
અનિચ્છનીય ઘટનાઓ
બનવાની સંભાવનાઓ
પણ રહેતી હોય છે. આ
રખને પહીવટી તંત્ર, પોલીસ
વિભાગ, આરોગ્ય વિભાગ
અને અન્ય સંબંધિત
વિભાગોના કર્મચારીઓ
ડિઝાસ્ટર સંબંધિત જાણવા
તાલીમ મેળવેતી હોય તો પૂર્વ
આયોજન, મુદત, આગની
અસરકારકતાને સમાવવા તેને
સમાવવાની કમીને
સેક્ટી શકાય તથા જાનહાની
કમી શકાય, આ ઉદ્દેશ સાથે



લાખોની ભીડને અંકુશમાં લાવવા ટેકનીકલ માર્ગદર્શન ખૂબ સહાયરૂપ: કલેક્ટર



જિલ્લા કલેક્ટર પ્રભવ
જોશીએ જણાવ્યું હતું કે
સૌરાષ્ટ્રના હઠાસમા
રાજકોટના ધનકાર સમાન
લોકમેળામાં પાંચ દિવસ
દરમિયાન અંદાજે ૮
લાખથી ૧૦ લાખની વેદની
ઉપટી પડતી હોય છે. આવા
સમયે દુર્ઘટના બનતી શક્યા
માટે પ્રવેશદ્વારની સંખ્યા
વધારવામાં આવી છે.
રકમ અને ૧૦૮ એમ્બ્યુલન્સની
સંખ્યા પણ વધારાઈ છે.



સાચેસાચે લાખોની ભીડને
અંકુશમાં લાવવા ટેકનીકલ
માર્ગદર્શન ખૂબ જ સહાયરૂપ
બને છે. ત્યારે નેશનલ
ઈન્સ્ટીટ્યુટ ઓફ ડિઝાસ્ટર
મેનેજમેન્ટ દ્વારા સંભવતા
જિલ્લા કક્ષાએ પ્રથમ વખત
તાલીમ આપાઈ રહી છે.
તજજ્ઞોના મેનેજરીયલ
નોટિશનો લાભ લોકમેળામાં
કોઉડ મેનેજમેન્ટ માટે
કોઉડસરપણે ઉપયોગી બની
રહેશે, તેવી ખાતરી છે.



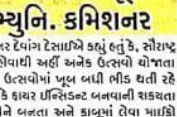
“ભીડ વ્યવસ્થાપન” માટે પોલીસની ભૂમિકા ખૂબ ઉપયોગી: એક્શનલ સીપી



એક્શનલ પોલીસ કમિશનર મહેન્દ્ર બગડીયાએ કહ્યું હતું કે
કોઈ પણ પ્રકારની ઇવેન્ટમાં “ભીડ
વ્યવસ્થાપન” માટે પોલીસની ભૂમિકા ખૂબ
ઉપયોગી છે. ઇવેન્ટ સાંતિથી પૂર્ણ થાય,
એ માટે પોલીસ વિભાગ ખૂબ અગાઉથી જ
વ્યવસ્થાપન માટે આયોજન કરતું હોય છે.
કોઉડનું એકાઉન્ટ, હવામાન, ઇવેન્ટનો
પ્રકાર આ બધામાં ટેકનિકલ મેનેજમેન્ટમાં
એનગેજને ખૂબ જ્ઞાનમાં
રાખવામાં આવતા હોય છે.
ત્યારે અહીં જોનાઈ રહેલું
વર્કશોપ ખૂબ ઉપયોગી
બની રહેશે.

નવતર પહેલાના ભાગરૂપે
સંભવતા: રાજ્યભરમાં પ્રથમ
વખત તાલીમ અને માર્ગદર્શન
સેમીનાર યોજાયો હતો. જેનો
આગવધી કરાયો હતો.

નાસભાગ કે આગના બનાવોને કાબૂમાં લેવા માઈક્રો મેનેજમેન્ટ ખૂબ જરૂરી: મ્યુનિ. કમિશનર



મ્યુનિસિપલ કમિશનર દયાંગ દેસાઈએ કહ્યું હતું કે, સૌરાષ્ટ્ર
ઉત્સવપ્રિય પ્રદેશ હોવાથી અહીં અનેક ઉત્સવો યોજાતા
રહે છે. અને આવા ઉત્સવોમાં ખૂબ બાધી ભીડ થતી રહે
છે. જેમાં નાસભાગ કે કાયર ઇન્સિડેન્ટ બનવાની શક્યતા
રહે છે. આ બનાવોને બનતા અને કાબૂમાં લેવા માઈક્રો
મેનેજમેન્ટ ખૂબ જરૂરી છે. જેના માટે આ ઉચ્ચકક્ષાનાં
તજજ્ઞોનો સેમિનાર ખૂબ ઉપયોગી બની રહેશે.

નેશનલ ડિઝાસ્ટર મેનેજમેન્ટ ઇન્સ્ટિટ્યુટના તજજ્ઞોએ આપતિ વખતે ક્ષમતાવર્ધન અંગે તાલીમ આપી: “ધરોહર લોકમેળા”માં ભીડ વ્યવસ્થાપન અને આપણા પ્રબંધન અંગે એ ટુ ઝેડ માર્ગદર્શન મેળવાયું

[illegible]